



PrEP Learning Network:

Going Virtual with PrEP Service Delivery

May 28, 2020



USAID
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OPTIMIZING PREVENTION TECHNOLOGY INTRODUCTION ON SCHEDULE

OPENING

PrEP IN THE TIME OF COVID-19: LEVERAGING VIRTUAL PLATFORMS FOR TELEHEALTH AND HOME DELIVERY SYSTEMS TO ENSURE CONTINUITY OF CARE

VIETNAM PrEP PLUS: ONLINE CONSULTATION & COURIER SERVICE

3DREAMS GOES DIGITAL: ADAPTING PrEP DELIVERY FOR ADOLESCENT GIRLS AND YOUNG WOMEN DURING COVID-19 IN KENYA

GOING VIRTUAL WITH PrEP SERVICE DELIVERY

ONLINE PrEP REFILLS AND VIRTUAL CASE MANAGEMENT IN ESWATINI

PrEP TELEHEALTH AND XPRESS SERVICES

WHAT'S NEXT WITH THE LEARNING NETWORK



Today's Speakers



Kimberly Green

Global Director for HIV & TB, PATH

Dr. Kimberly Green has more than twenty years' experience focused on health service delivery innovations; lay provider and community-led health care; tools and approaches that optimize self-care; service retention and medicine adherence approaches; chronic disease management models of care; private-public sector partnerships; and social behavior change communications.



Nga Ngo

Senior Clinical Officer, USAID/PATH Healthy Markets

Dr. Nga Ngo is a medical doctor and clinical health specialist in Vietnam, where she leads implementation of the project's continuous quality improvement and quality assurance initiatives, and leads efforts to develop, introduce, and scale new models for delivery of HIV prevention, testing, and treatment services, in close collaboration with the Vietnam Ministry of Health.



Today's Speakers



Tham Thi Tran

Senior Marketing & Communications Manager,
USAID/PATH Healthy Markets

Tham has over 10 years of professional experience with expertise in marketing, communications and project management. She currently leads the development and implementation of marketing and communication strategies on HIV goods and services.



Oluoch Madiang' Daniel

AGYW Technical Advisor, PATH Kenya

For over 20 years, Oluoch Madiang' Daniel has provided technical expertise in social and behavior change communication to health programs, spanning the areas of HIV, TB, malaria, gender, and sexual and reproductive health, across sub-Saharan Africa and India.



Today's Speakers



Benjamin Eveslage

Technical Advisor, Online HIV Services, FHI 360

Benjamin Eveslage is a Technical Advisor for Online HIV services at FHI 360. At FHI 360, Ben leads a portfolio called “Going Online” which helps several global and bilateral HIV programs use online and mobile platforms for HIV outreach and service delivery.



Laura Muzart

Project Director, HIV Programs, LINKAGES Eswatini

Laura Muzart has over 15 years of international development context with extensive experience with USAID/PEPFAR and UNICEF funded projects in Central Asia, Southeast Asia, Europe, the Middle East and Africa. She has led the FHI 360/Eswatini office for the past five years.



Today's Speakers



Tanat Chinbunchorn

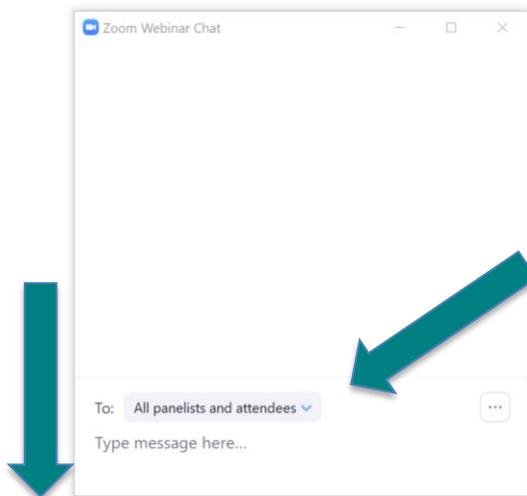
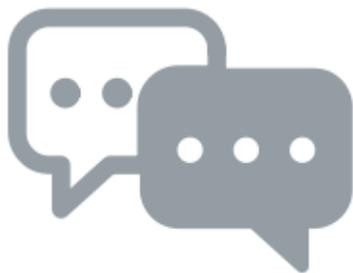
Technical Support Manager & Research Physician,
Thai Red Cross AIDS Research Centre

Dr. Tanat is the Technical Support Manager and Research Physician at the Thai Red Cross AIDS Research Centre, in Bangkok Thailand. His research is mainly focused on implementation science through key population led health services, HIV treatment and prevention, and pre-exposure prophylaxis (PrEP).



Use the “Chat” feature to ask questions!

There will be dedicated time for Q&A after the presentations. Please feel free to type your questions into the chat box at any point during the presentations.



Make sure to share your chat with *all panelists and attendees*, not just the panelists.



Why PrEP Delivery Must Go On

HIV Risk is Ongoing

Additional risks associated with increased gender-based violence, job loss and homelessness

Demand for PrEP Continues

COVID-19 presents an opportunity to move PrEP out of the biomedical sphere...

... and into more creative, diverse delivery models that make it easier for people to access PrEP

PEPFAR Guidance on PrEP in the time of COVID-19

- PrEP is an essential component of PEPFAR HIV programming.
- Strong advocacy for PrEP service delivery should continue as part of comprehensive combination prevention including counseling (by phone), condoms, and lubricants, or as outlined in country guidelines.
- PEPFAR recommends moving PrEP services away from and out of the clinics as much as possible, using virtual options for client initiations, refills and check-ins, decentralizing dispensing of PrEP through community delivery and moving to multi-month dispensing (MMD) as much as possible.
- Decisions on whether multiple months of PrEP can be given on the first/initiation visit should be made based on an assessment by the client and provider together according to the client's needs. If a client is committed to taking several months of PrEP from initiation, then it should be allowed.

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PrEP in the time of COVID-19:

Leveraging virtual platforms for telehealth and home delivery systems to ensure continuity of care

Dr. Kimberly Green
Global Director–HIV & TB
PATH



Need for more community-based, differentiated PrEP services

Diversifying PrEP delivery models—what about DSD for PrEP?

MONDAY, MARCH 2, 2020 | PrEP

Help us collect examples and evidence that supports differentiated service delivery (DSD) models for PrEP—[fill out this survey by March 13th!](#)

As part of an effort by [The Differentiated Service Delivery Initiative](#) of the International AIDS Society (IAS), AVAC and CHAI's [HIV Prevention Market Manager project](#) and [PATH](#) are reaching out with a survey to better understand DSD models currently being piloted and implemented for oral PrEP. The [survey](#) should take approximately 10 minutes to complete.

50 submissions

7 with some form of virtual HIV pre-exposure prophylaxis (PrEP) engagement:

- **Ethiopia:** PSI
- **Eswatini:** USAID/FHI360 LINKAGES
- **Kenya:** USAID/PATH Afya Ziwani
- **Namibia:** Society for Family Health
- **South Africa:** Wits RHI/Project PrEP
- **Thailand:** Thai Red Cross AIDS Research Center (USAID/FHI360 LINKAGES)
- **Vietnam:** USAID/PATH Healthy Markets

Have an example to share?

<https://www.avac.org/blog/diversifying-prep-delivery-models>

How can we best deliver PrEP?

Find out here: <https://www.path.org/articles/how-can-we-deliver-hiv-prep/>

COVID-19 safe PrEP considerations: virtual or in-person



How to communicate? Screen clients first for most acceptable communication method (virtual or in-person) and timing for follow-up. If virtual, through what tool (e.g., phone, WhatsApp, video chat, etc.) and ensure confidentiality and personal safety.



Establishing flow for virtual client engagement: Frame to clients what will be covered for new PrEP enrollment or PrEP continuation.



Home-based specimen collection: Provide option of blood-based HIV self-test (HIVST) kit (e.g., INSTI) and safe home specimen collection by mobile lab services or health care worker for HIV testing, creatinine, hepatitis B/C, and sexually transmitted infections (STI).



Home delivery of PrEP: What options are available and work best for a given client? For example, courier (e.g., Grab), post, CBO or pick-up.



Rapid revision of facility flow and systems: Pre-entry symptom screen; universal masking (providers and clients); handwashing with soap or use of hand sanitizer; and visits by appointment only to limit drop-ins to thin out attendance and maintain physical distancing.

New enrollment versus continuing client: factors to consider



Multi-month dispensing for new enrollment: Where possible, three-month supply for daily or event driven-PrEP (ED-PrEP) users to minimize need for clinic visit.



Counseling on side effects at new enrollment and providing options for clients to check-in (e.g., phone, WhatsApp, video chat, etc.) with service providers if side effects are experienced during the first month(s).



Information on daily versus ED-PrEP and pausing PrEP use: Offering support to clients to work through what options are best for them during COVID-19—either no change in PrEP use or taking a break; for men who have sex with men (MSM), switching between daily, ED-PrEP, or no PrEP.



Adherence support: Counseling for new and continuing users on setting daily reminders/prompts for PrEP using their phone or other tools, especially for those whose routines may have been disrupted by COVID-19.



Addressing STIs: Where STI testing is available, enabling self-sampling or safe visits to designated health services.

Other support that may be needed



Intimate partner violence, mental health, and drug use among PrEP users: COVID-19 has amplified stress and anxiety in many populations and increased vulnerabilities to violence and poor health outcomes. Hotlines, virtual or physically distanced peer support, and counseling services can offer critical wraparound support to PrEP users.



Virtual PrEP case studies

1 Vietnam PrEP Plus:

Online consultation + courier service

Dr. Nga Ngo and Tham Thi Tran | USAID/PATH Healthy Markets

2 DREAMS goes digital:

Adapting PrEP during COVID-19 in Kenya

Oluoch Madiang' Daniel | Afya Ziwani



PrEP4LOVE

Tôi hay tư vấn cho khách hàng về PrEP qua Facebook, Zalo, hoặc hướng dẫn họ vào website để tìm kiếm thông tin, vừa nhanh, vừa tiện lợi.

- Bs. Trần Lê Viết Thanh, Phòng khám Glink -



I provide PrEP consultation via Facebook, Zalo, and other online platforms. It's time-saving and convenient.

- Dr. Tran Le Viet Thanh, Glink clinic -



DREAMS group
ManyattaB

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Vietnam PrEP Plus:

Online consultation + courier service

Dr. Nga Ngo and Tham Thi Tran

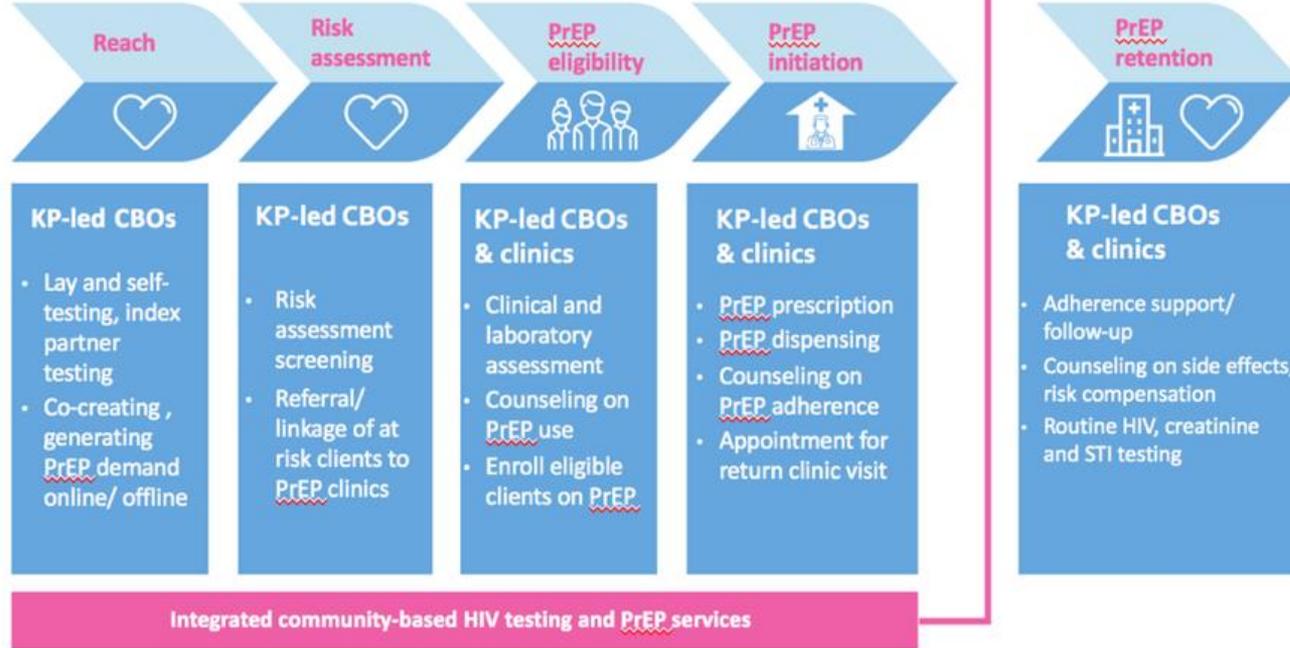
USAID/PATH Healthy Markets

PATH
ĐO LƯỜNG SỨC KHỎE



Pre-COVID-19 PrEP delivery model: Key population community-based organization and clinic partnership

Key population (KP) community-based organizations (CBO) paired with a public or private clinics



CBO-clinic partnerships

Community stewardship

- KP CBOs paired with PrEP clinics.
- KP lead majority of private clinics (7 of 8 clinics).

Feedback mechanisms

- Exit surveys
- Online survey
- Routine focus group discussions embedded in CQI cycles addressing specific quality issues

Iterative continuous quality improvement (CQI) process: community leadership & feedback

PrEP reach: Multiple entry points during COVID-19



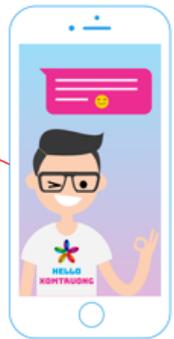
Online risk assessment and HIV service booking app



Online peer influencers (OPI) and KP CBO staff



HIV and COVID-19 hotline



HIV services chatbot



Hook-up app advertisements and OPI postings

Blued PrEP promotion

“PrEP mỗi ngày, chẳng ngại HIV”

#PrEP4LOVE

XEM NGAY

#PrEP4LOVE

“PrEP mỗi ngày, chẳng ngại HIV”

XEM NGAY

Blued
December 13, 2019 at 7:43 PM

#PrEP4LOVE - PrEP để yêu thương
PrEP là thuốc dự phòng trước phơi nhiễm HIV, uống mỗi ngày một viên để tự tin “yêu” mà không lo lây nhiễm 🙄
Liên hệ ngay Xóm Cầu Vồng <http://bit.ly/prep-xcv> để được tư vấn nhé.
#Blued #PrEP #Gayapp

PrEP4LOVE
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PrEP4LOVE

Hãy dự phòng HIV bằng PrEP

#PrEP4LOVE

#PrEP4LOVE

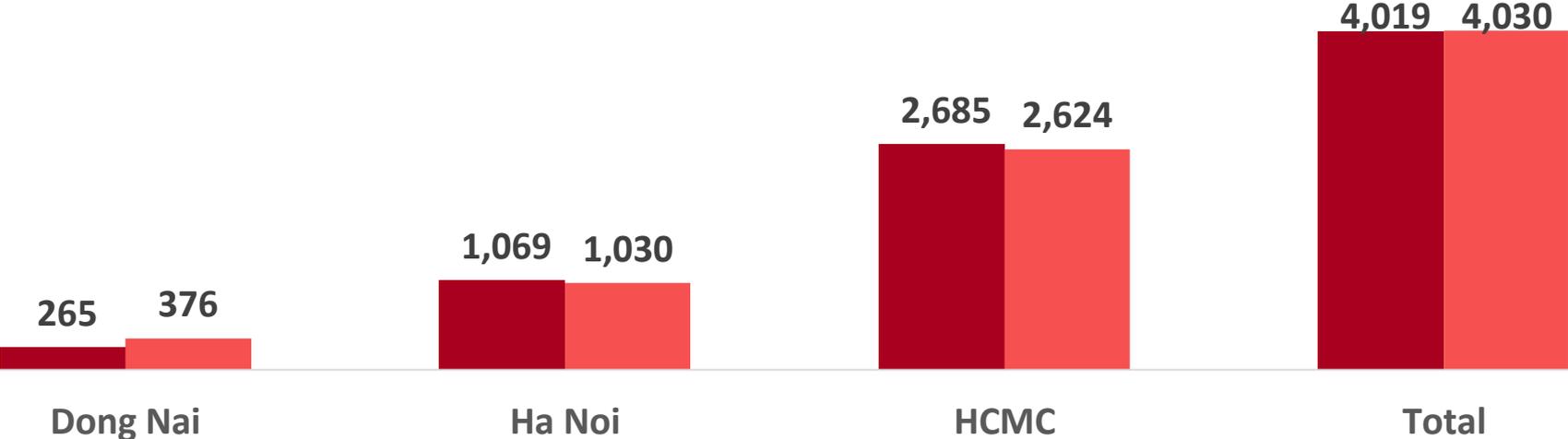
+2
#PrEP4LOVE

Le Thanh, Tùng Văn Lưu Khiết and 277 others 20 Comments 4 Shares



Growing demand for PrEP in Vietnam

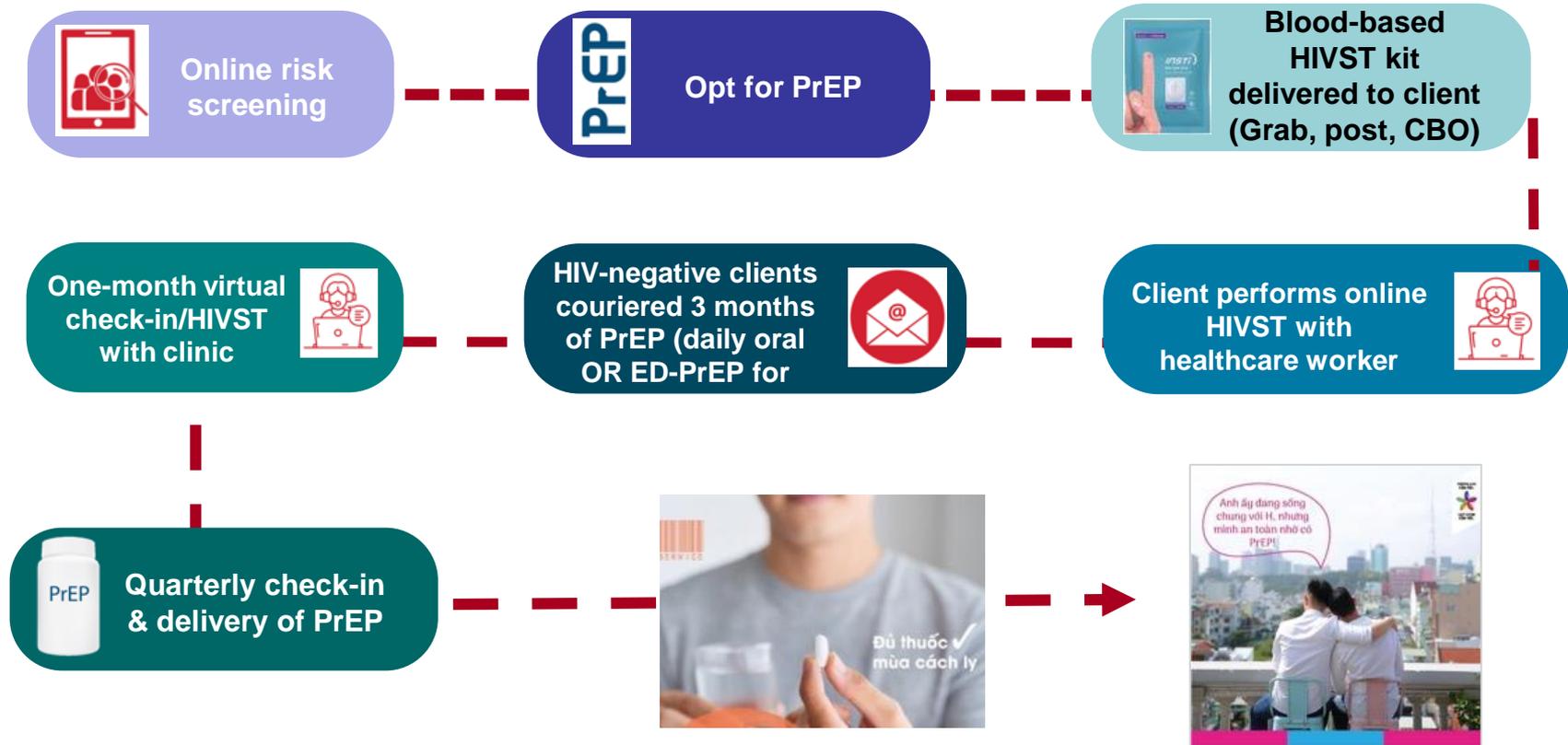
Figure: Healthy Market's PrEP cohort across 18 clinics by province, October 2019-March 2020.



■ PrEP_CURR achievement
■ PrEP_CURR target



COVID-19 response: Vietnam online PrEP model in private clinics

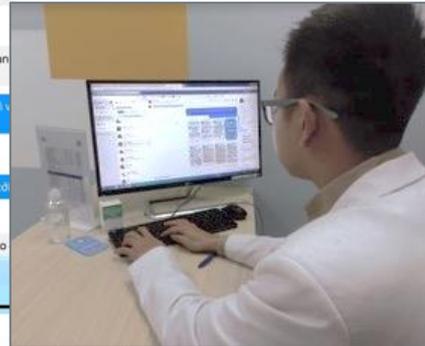


Online support and counseling for PrEP clients

Online promotion



Online customized
counseling



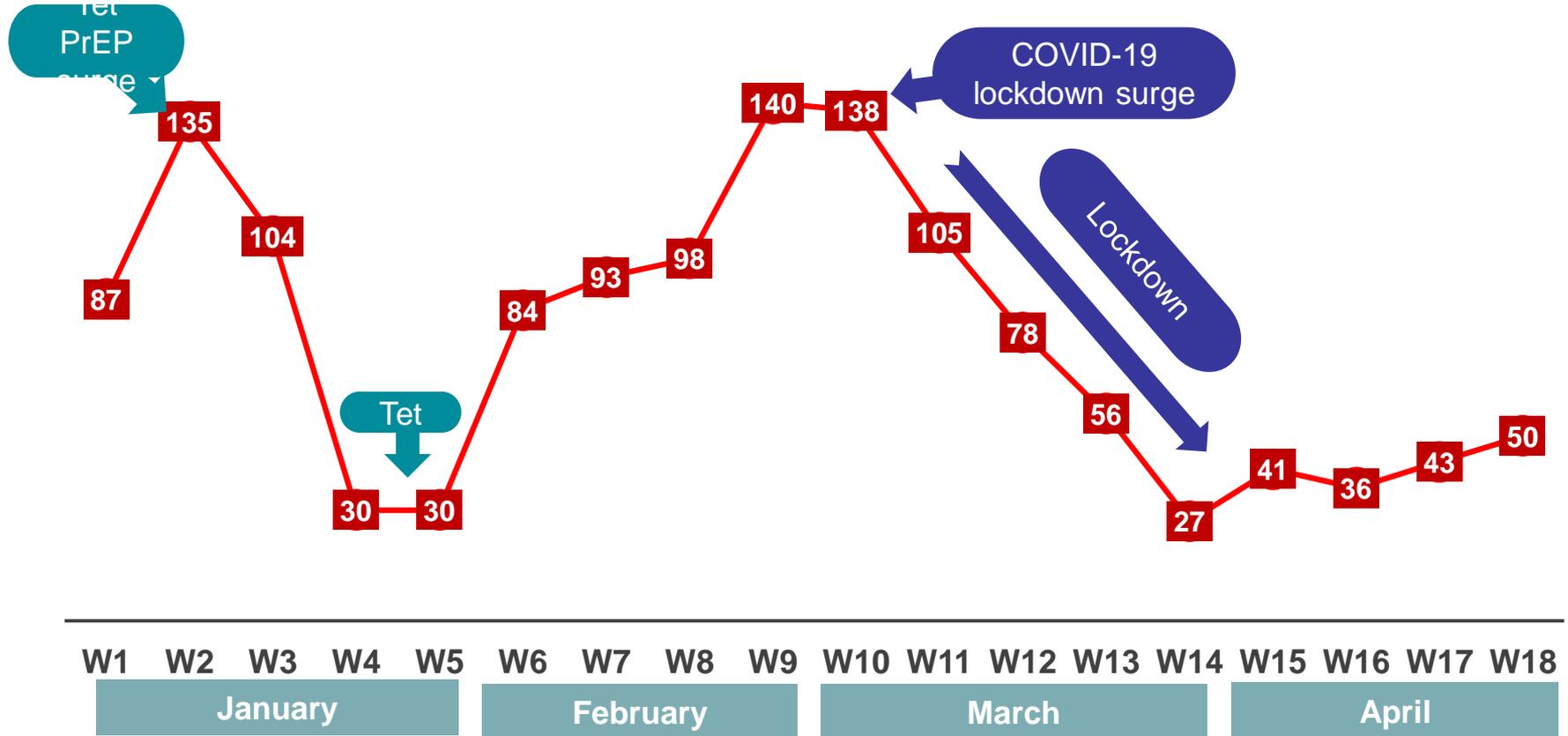
HIVST kit delivered to client
with follow-up instructions



“Online platform (Zalo, Facebook) is truly convenient to educate clients on PrEP and support them to adhere and continue PrEP services, especially during the COVID lockdown in which we could not open the clinic. It is very flexible. We can chat with clients at any time. My team will continue to reinforce online counseling even after COVID”. - Dr Le Duy Khanh, doctor—Glink clinic

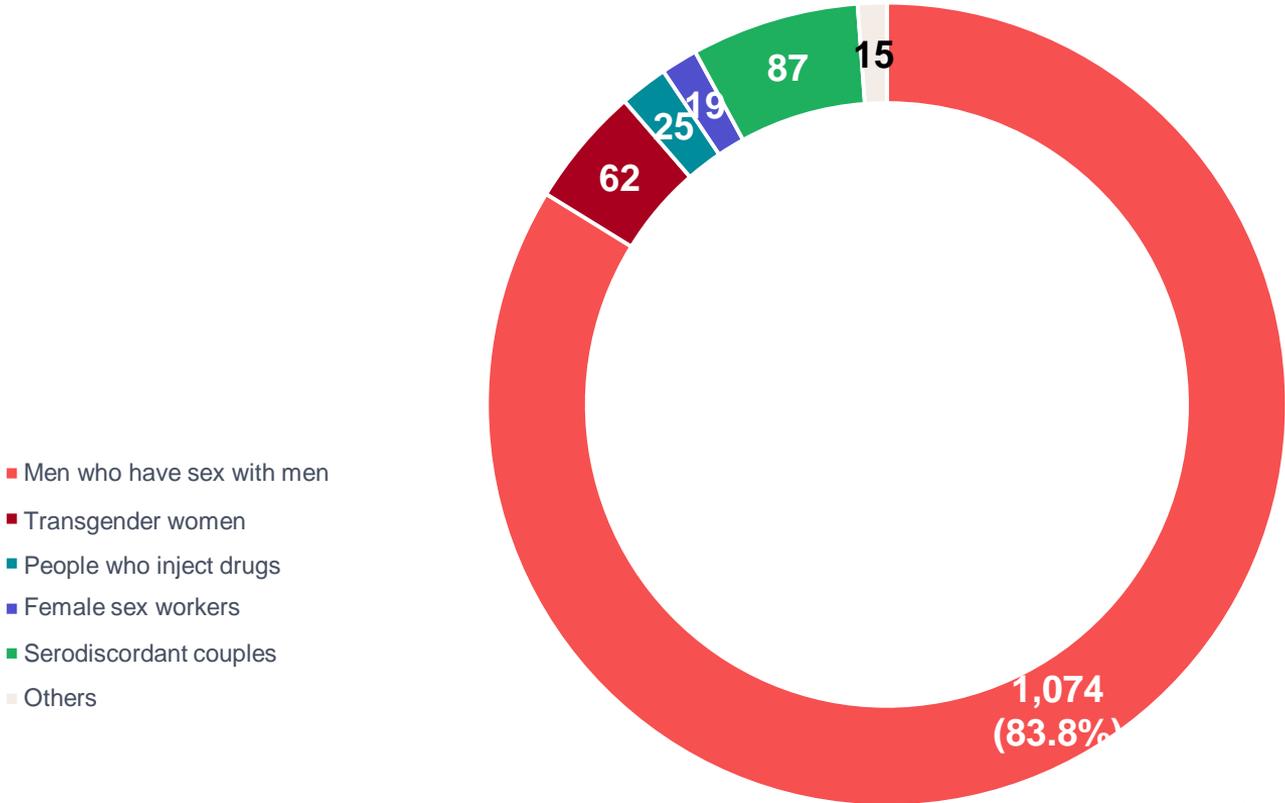
Weekly PrEP enrollment during COVID-19

Figure: PrEP_New enrollment by week at 18 public and private clinics, January 1-April 30, 2020.



PrEP enrollment during COVID-19

Figure: PrEP_New enrollment by KP, January 1–April 30, 2020.

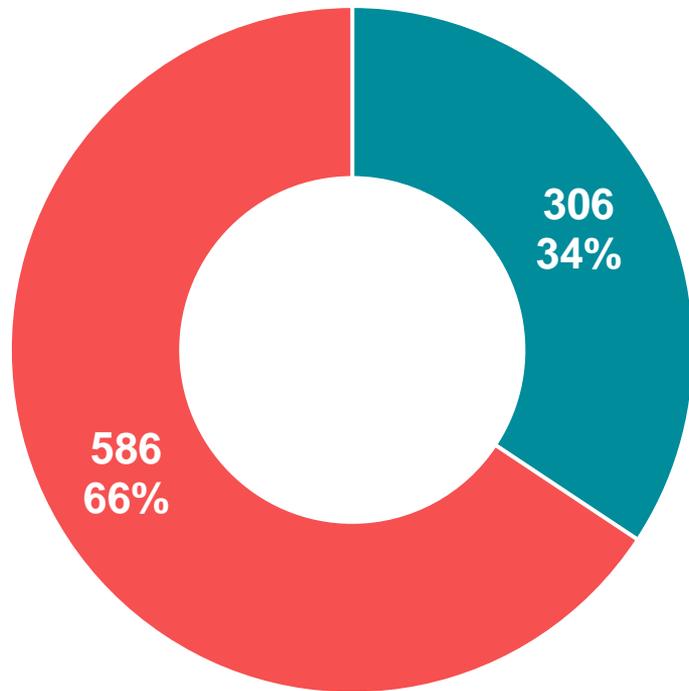


- Men who have sex with men
- Transgender women
- People who inject drugs
- Female sex workers
- Serodiscordant couples
- Others

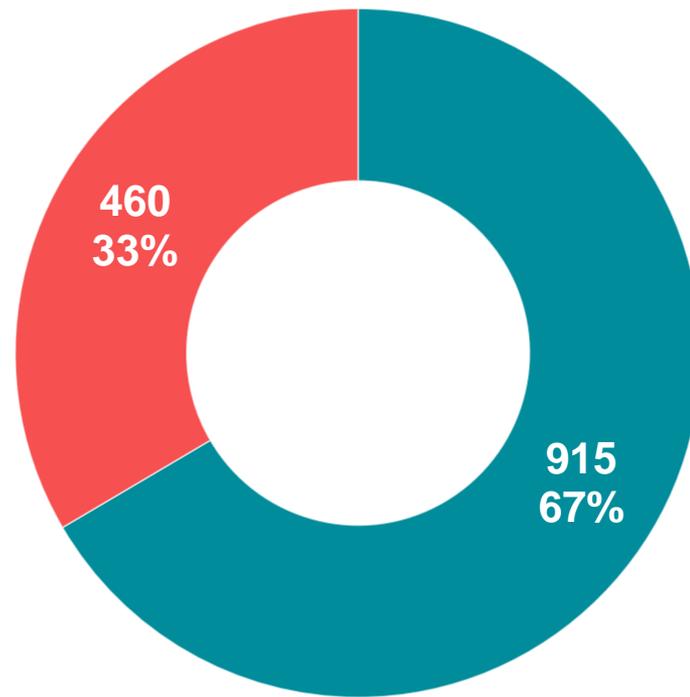
Greater new PrEP enrollment in private clinics during COVID-19

Figure: PrEP_New enrollment by clinic type.

October 1, 2018–September 30, 2019



January 1–April 30, 2020



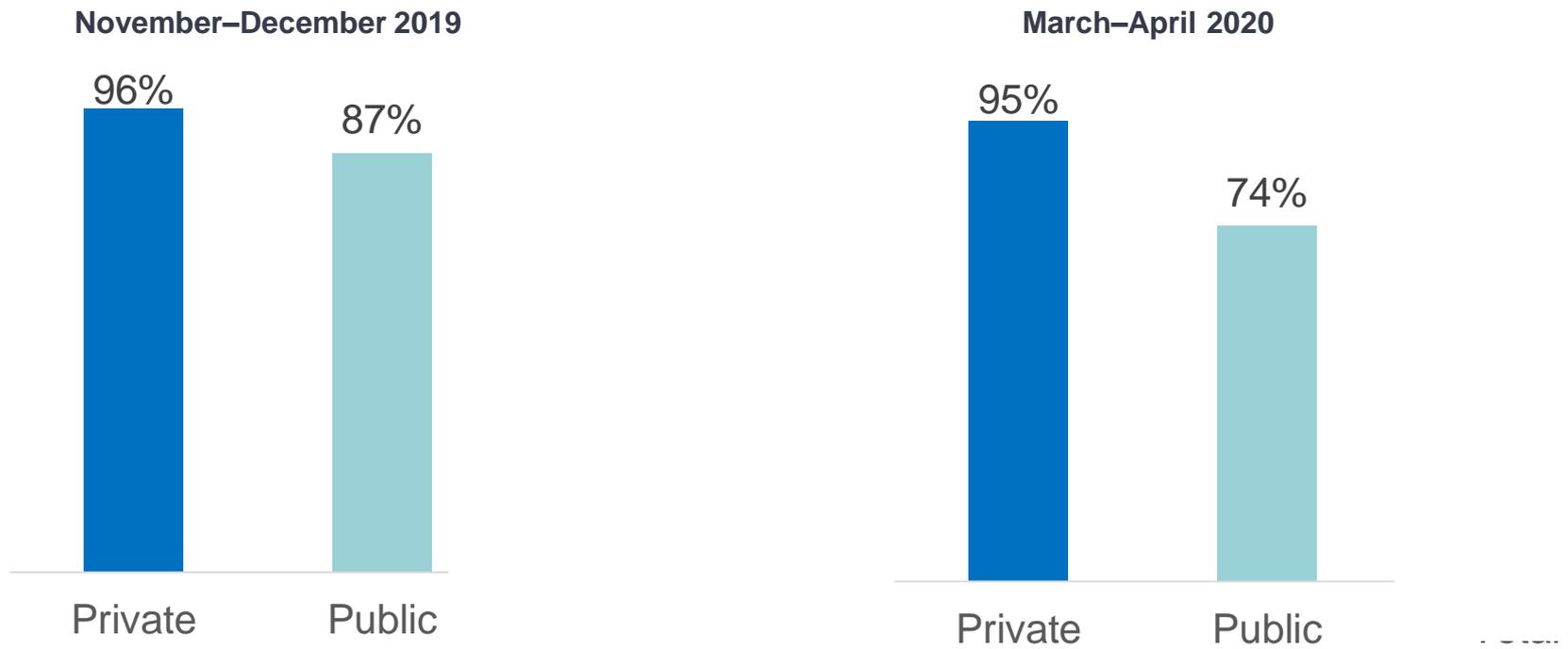
■ Private ■ Public



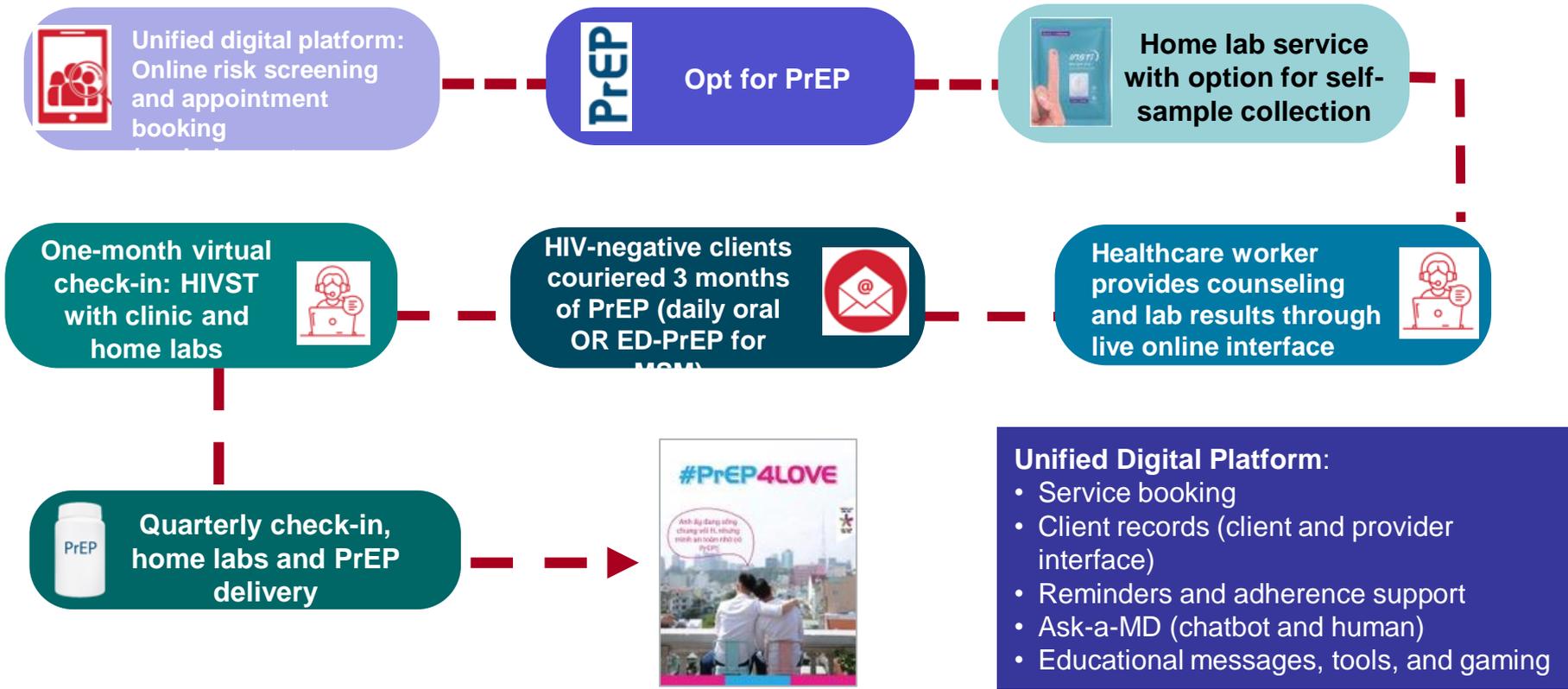
Month 3 PrEP refills before and during COVID-19:

Remained high in private clinics but declined in public clinics compared to non-COVID-19 period

Figure: Percentage of clients securing PrEP refill at month 3 by location.



Where to next? Future virtual PrEP model



Unified Digital Platform:

- Service booking
- Client records (client and provider interface)
- Reminders and adherence support
- Ask-a-MD (chatbot and human)
- Educational messages, tools, and gaming

Acknowledgements

Ministry of Health/Vietnam Administration for HIV/AIDS Control

- Dr. Nguyen Hoang Long; Dr. Phan Thi Thu Huong; Dr. Nguyen Huu Hai; Dr. Do Thi Nhan

KP CBOs and clinics

- Glink-Ho Chi Minh City; Glink Hanoi; Galant; AloCare; My Home; Bien Viet; MSM-TG Network; G3VN; Aloboy; FGG, Life

U.S. Agency for International Development

- Ngo Minh Trang; Lopa Basu; Ritu Singh; Cameron Wolf; Robyn Eakle; Chris Obermeyer



PrEP4LOVE

Tôi hay tư vấn cho khách hàng về PrEP qua Facebook, Zalo, hoặc hướng dẫn họ vào website để tìm kiếm thông tin, vừa nhanh, vừa tiện lợi.

- Bs. Trần Lê Viết Thanh, Phòng khám Glink -



I provide PrEP consultation via Facebook, Zalo, and other online platforms. It's time-saving and convenient.

- Dr. Tran Le Viet Thanh, Glink clinic -

DREAMS goes digital:

Adapting PrEP delivery for adolescent girls and young women during COVID-19 in Kenya

Oluoch Madiang' Daniel
Technical Advisor—AGYW programming
Afya Ziwani

PATH
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Afya Ziwani: who and where we are

- **Funder:** PEPFAR/USAID
- **Description:** Comprehensive HIV prevention, testing, and care project, focusing on adolescent girls and young women (AGYW), fisherfolk, and KPs.
- **Period of performance:** 5 years
- **Geographies:** 4 counties in Western Kenya—Homa Bay, Kisumu, Migori, and Nyamira



Pre-COVID-19, a health provider supports a client to enroll on PrEP in Kondele Ward, Kisumu. PATH/Afya Ziwani.

Pre-COVID-19 PrEP delivery model: PrEP at facilities or Safe Spaces



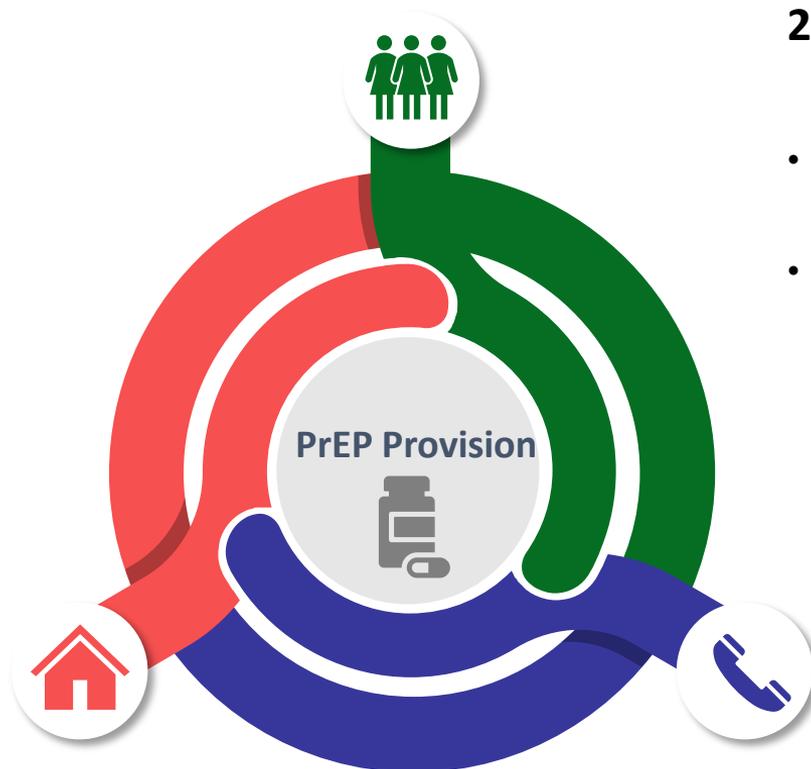
AGYW PrEP support group meeting at a safe space in Ruma-Kaksingiri Ward. PATH/Afya Ziwani.

- PrEP education, initiation, and continuation facilitated through Safe Spaces.
- AGYW assessed for eligibility, tested for HIV, and provided with PrEP at Safe Space or health facilities.
- PrEP support groups for AGYW for increased adherence and provision of layered package of DREAMS services.
- No telemedicine or virtual options.

COVID-19 response: Increased community and virtual options for PrEP

1. Home delivery

- Provides AGYW aged 15-24 with PrEP.
- AGYW opt to have PrEP delivered to them at a place of convenience, e.g. home.
- Healthcare worker accompanies DREAMS mentor to provide PrEP to AGYW at home.



2. Temporary “mobile” Safe Space

- Serves well for AGYW living in close proximity to each other.
- Meetings organized by and held at AGYW Ambassadors’ home.

3. Virtual Safe Space and outreach

- Increased use of virtual contact (calls, text messages, WhatsApp, video) to provide PrEP services to AGYW.
- Led by DREAMS Mentors.

Feasibility of virtual outreach with AGYW

AGYW in Afya Ziwani's DREAMS cohort with cell phone access by age, as of March 2020.

9-17 YEARS



Have cell access

46,160 AGYW had access to a cell phone, with majority using their parents' /guardians' phones, a significant consideration factor given confidentiality information shared on virtual platforms.

18-19 YEARS



Have own phone

7,731 AGYW have their own phone; remaining 33% (3,696) reachable through parent/guardians' phones.

20-24 YEARS



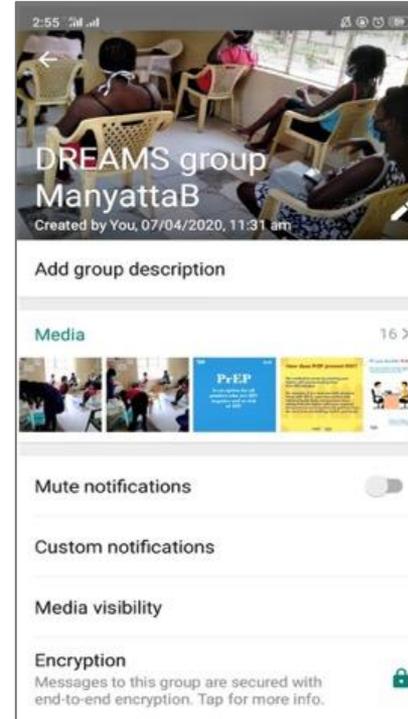
Have own phone

11,411 AGYW have their own phone, with remaining 13% (1,667) reachable through parent/guardians' phones.

COVID-19 response: Virtual AGYW Safe Spaces

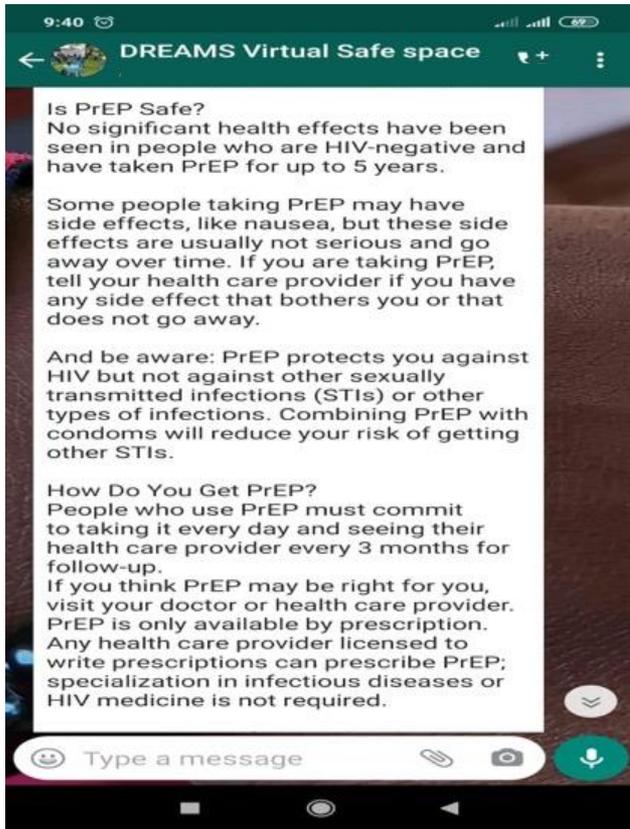
- **WhatsApp-based Virtual Safe Spaces** created in areas where AGYW are able to confidentially communicate via phone-based platforms.
- **AGYW can access healthcare providers and request services** via Virtual Safe Spaces, with Afya Ziwani facilitating appointment scheduling.
- **COVID-19 resources** shared through Virtual Safe Spaces (e.g., government alerts; Ministry of Healthy factsheets; facility service directories).

19 Virtual Safe Spaces created to date.



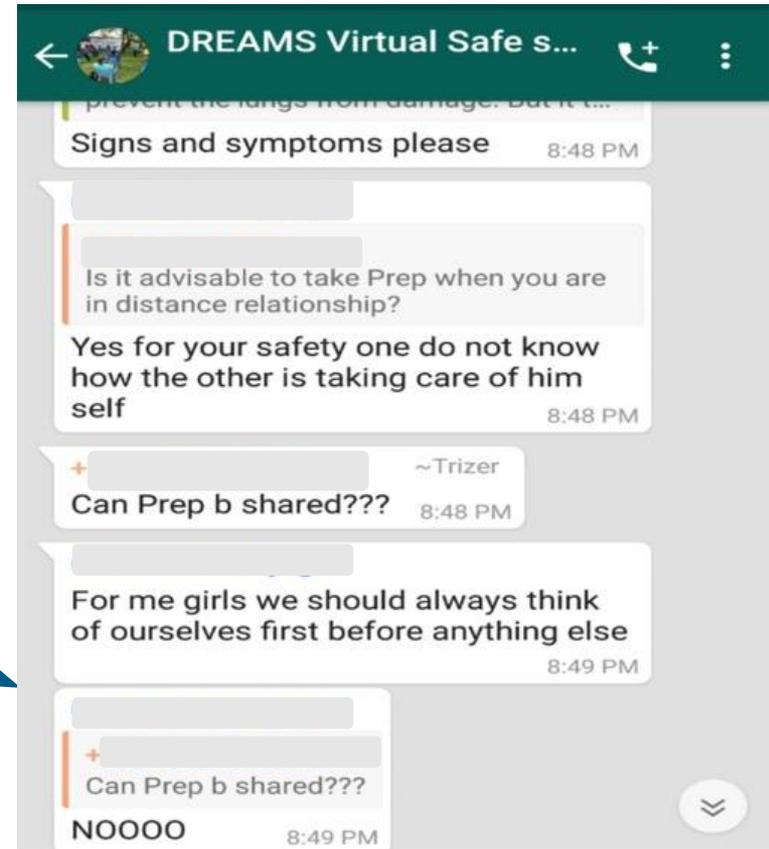
Screenshots of WhatsApp-based “Virtual Safe Spaces” for Manyatta B ward in Kisumu County and West Kamagak and Kokwanyo wards in Homa Bay County. PATH/Afya Ziwani.

COVID-19 response: Enhanced outreach and education through virtual platforms



Screenshots of WhatsApp based "Virtual Safe Spaces" providing information on PrEP

Screenshots of WhatsApp based "Virtual Safe Space" members discussing PrEP



COVID-19 response: PrEP enrollment and follow-up through Virtual Safe Spaces



1. Online outreach

DREAMS mentor initiates online discussion on PrEP with Virtual Safe Space group.

2. Opt for PrEP

AGYW member expresses interest in enrolling on PrEP.

3. Risk screening

DREAMS mentor and AGYW complete the rapid assessment screening tool and schedules appointment for PrEP initiation.

4. PrEP initiation

Clinician reviews AGYW file, conducts HIV test, and initiates on PrEP (if deemed eligible).

5. Ongoing follow-up

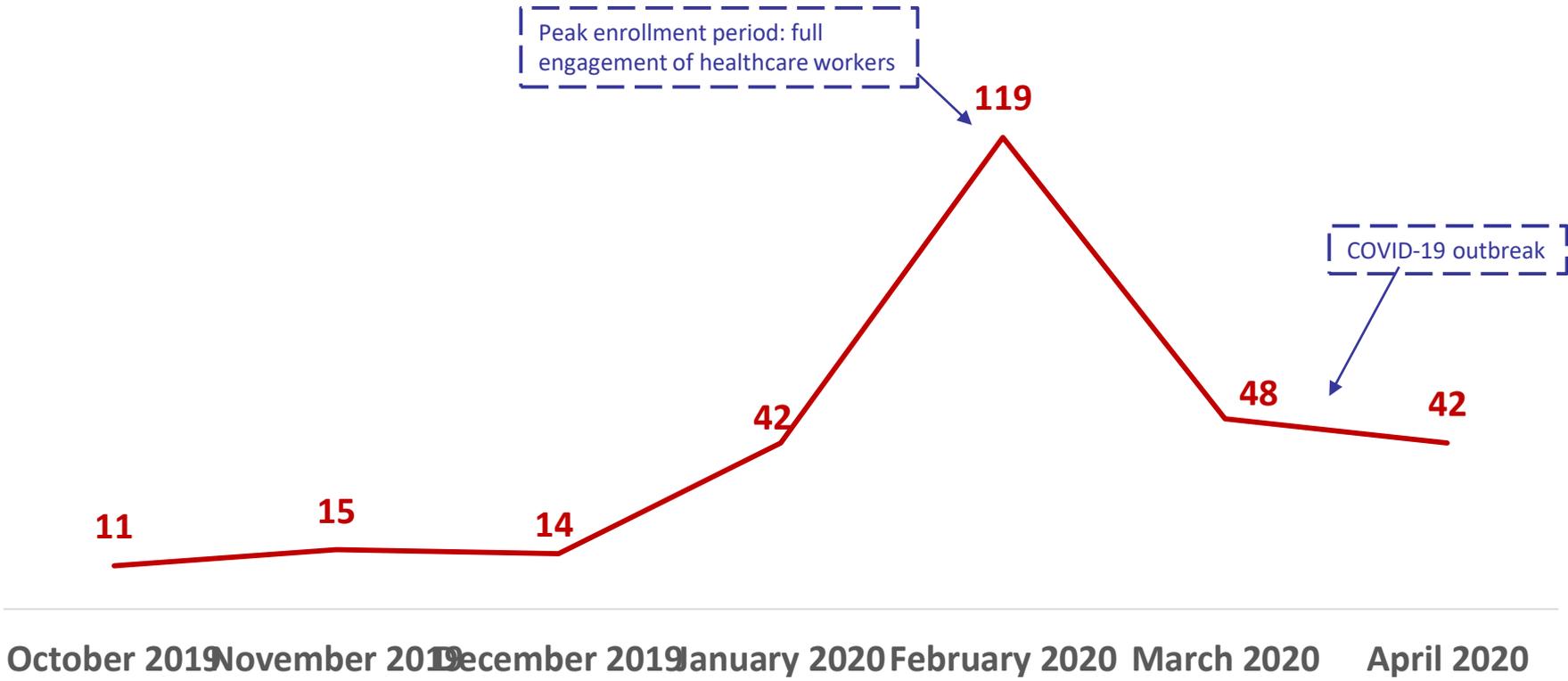
DREAMS mentor/healthcare volunteer conducts one-month/quarterly check-in with AGYW.

6. PrEP refills

DREAMS mentor/healthcare volunteer provides PrEP refill to AGYW at preferred location (home; Safe Space; clinic; community).

Monthly PrEP enrollment among AGYW before and during COVID-19

Figure: PrEP_NEW enrollment among AGYW by month, October 2019—April 2020



PrEP refills during COVID-19

385 AGYW across 22 wards received refills of PrEP from March 15 through April 30.



Safe Space
39%



Home
14%



Health facility
47%

Ministry of Health recognition of PATH's contribution



Acknowledgements

Ministry of Health

National AIDS and STI Control Program

DREAMS local implementing partners

**U.S. Agency for International
Development**



Thank you!



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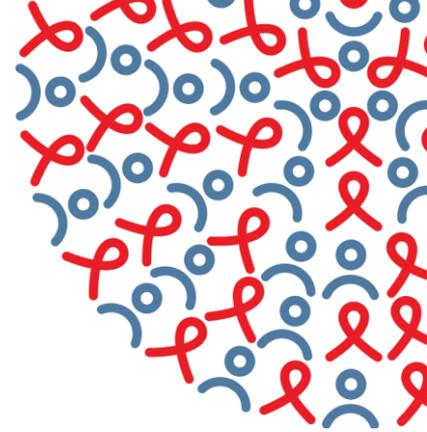
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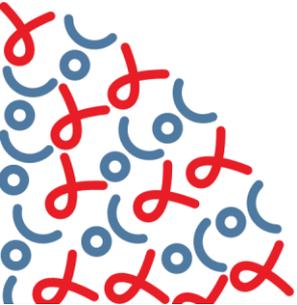
ONLINE PrEP REFILLS AND VIRTUAL CASE MANAGEMENT IN ESWATINI

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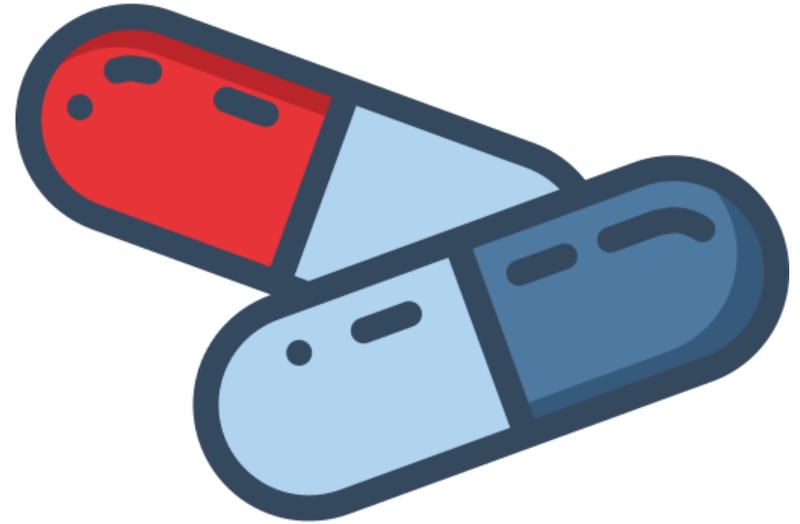
Benjamin Eveslage

Technical Advisor, Online HIV Services, FHI 360 (HQ)



Two presentations

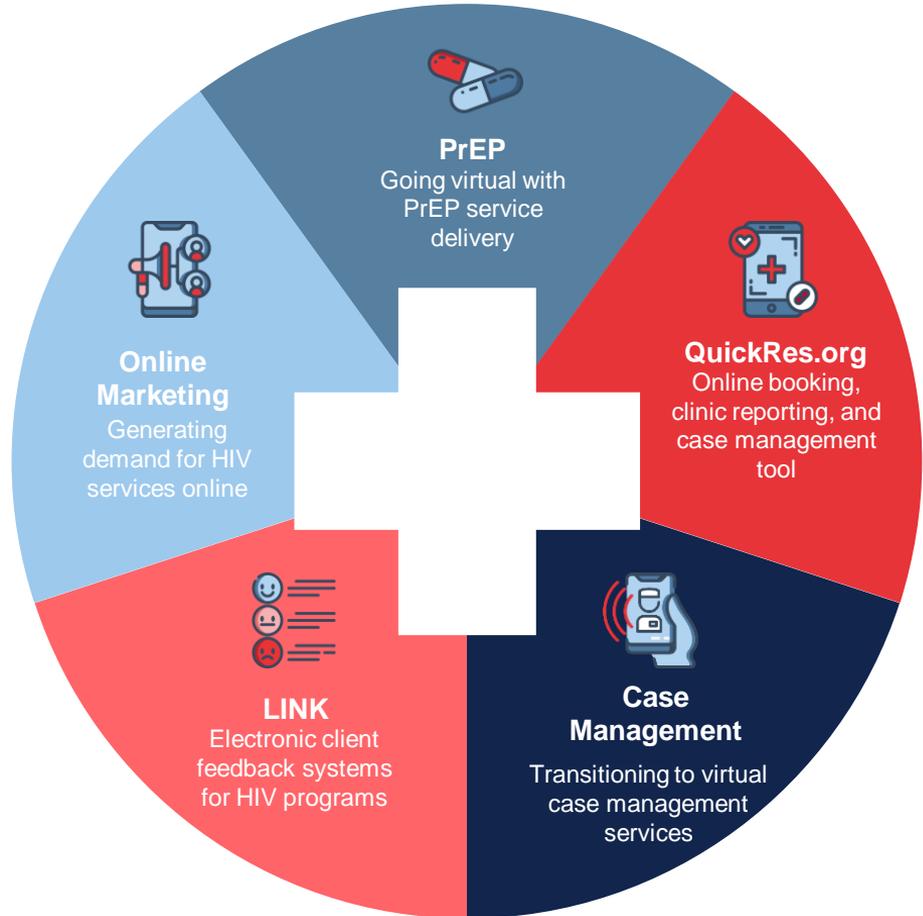
- **Online PrEP Refills and Virtual Case Management in Eswatini** – Laura Muzart
- **PrEP Telehealth and Xpress Services (Thailand)** - Tanat Chinbunchorn



As part of EpiC's "how-to" webinar series

Also see...

- **June 25:** QuickRes > [Register here](#)
- **July 30:** Virtual case management > [Register here](#)
- **August 27:** LINK electronic client feedback systems > [Register here](#)
- **September 25:** Online marketing for HIV services > [Register here](#)

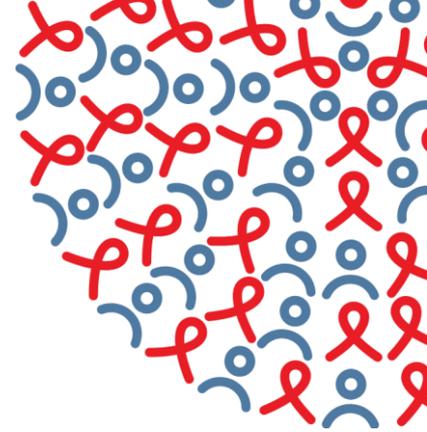


EpiC's Webinar Series: How to Take HIV Services Online

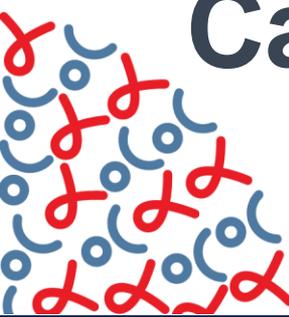
Contextual Factors for Going Virtual...

- Ethical and privacy concerns
- Sustainability
- Low connectivity settings
- Supporting clients without internet access





Online PrEP Refills and Virtual Case Management in Eswatini



Laura Muzart

Program Manager, LINKAGES Eswatini Project, FHI 360





Contents

1. Background
2. Approaches
3. Results
4. Next Steps



Logo for online booking site accessible at <https://trueeswatini.com>



Background

Background

- COVID-19 pandemic coincided with launch of TrueEswatini.com (April 2020)
- Shifted to virtual and online methods for generating demand for PrEP initiation and refills
- Case management for PrEP shifted to telemedicine



Photo by Kevin Tosh on Unsplash

Limitations

- All community-based testing is restricted due to COVID-19
- Home delivery not approved by the MOH based on sustainability/ logistical constraints
- Nurse assistants are able to support refills but not expert clients or equivalent
- Outreach workers can not collect PrEP refill due to HIV testing requirement.

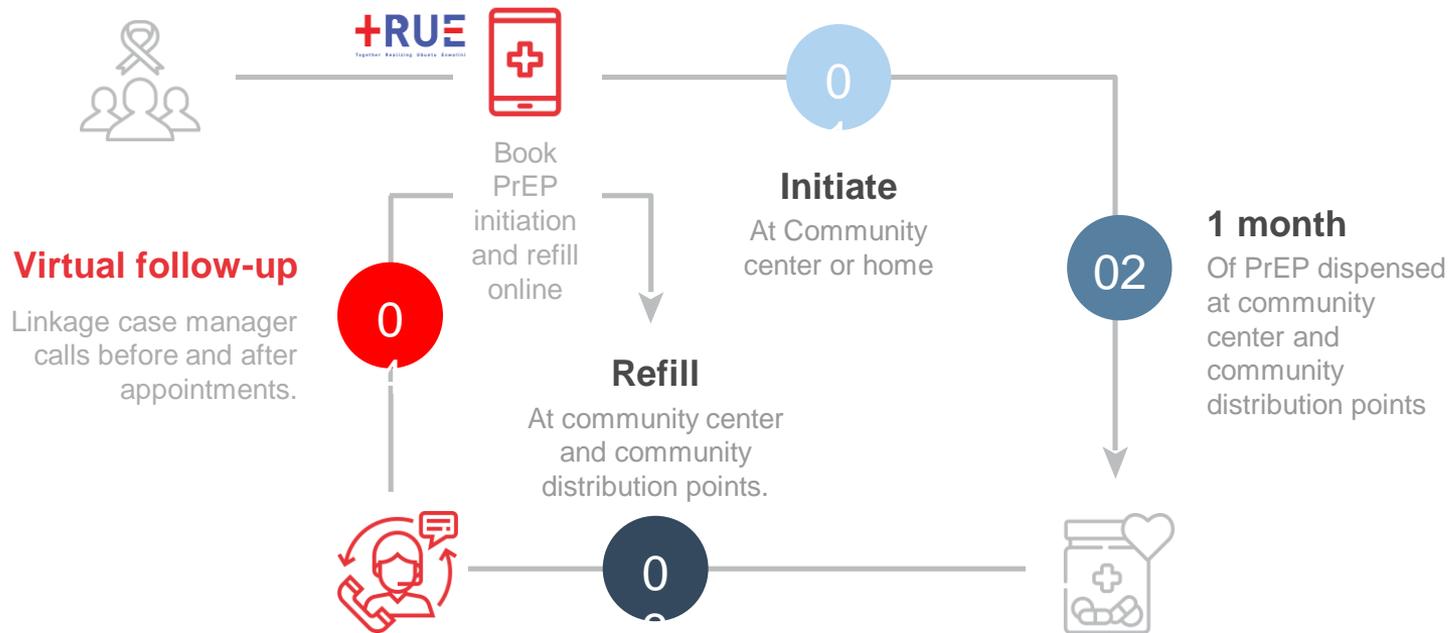


Photo by Xan Griffin on Unsplash



Approaches

Adapted PrEP Case Management Approach



Flow of clients in the adapted PrEP Case Management Approach used in Eswatini

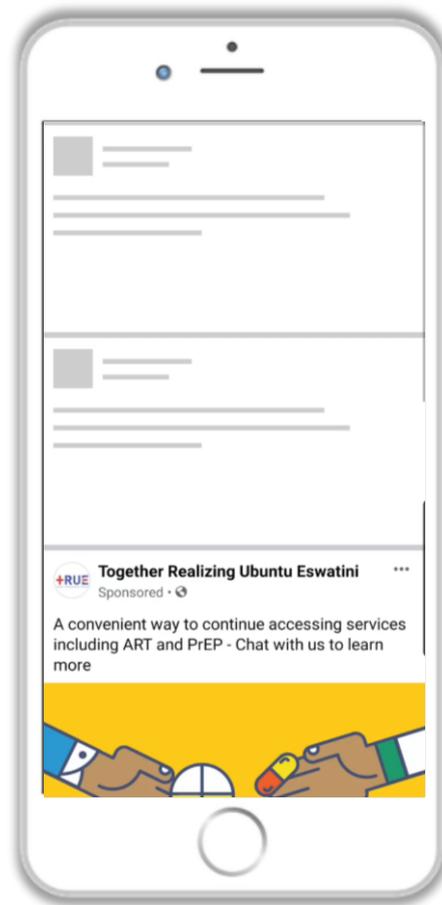
Notes:

- Chats with outreach workers and Facebook ads to support demand creation and refills
- Online booking at community centers
- PrEP community distribution
- Rule out acute HIV infection at 1 month and offer 3-month refill
- Linkage case manager phone call follow-up
- Psycho-social support via True Eswatini



“Visitor Refill” on True Eswatini

“Visitor refill” allows people to continue accessing PrEP and ART outside of their normal clinic during COVID-19. Aims to reduce congestion at clinics and keep key population members on PrEP.

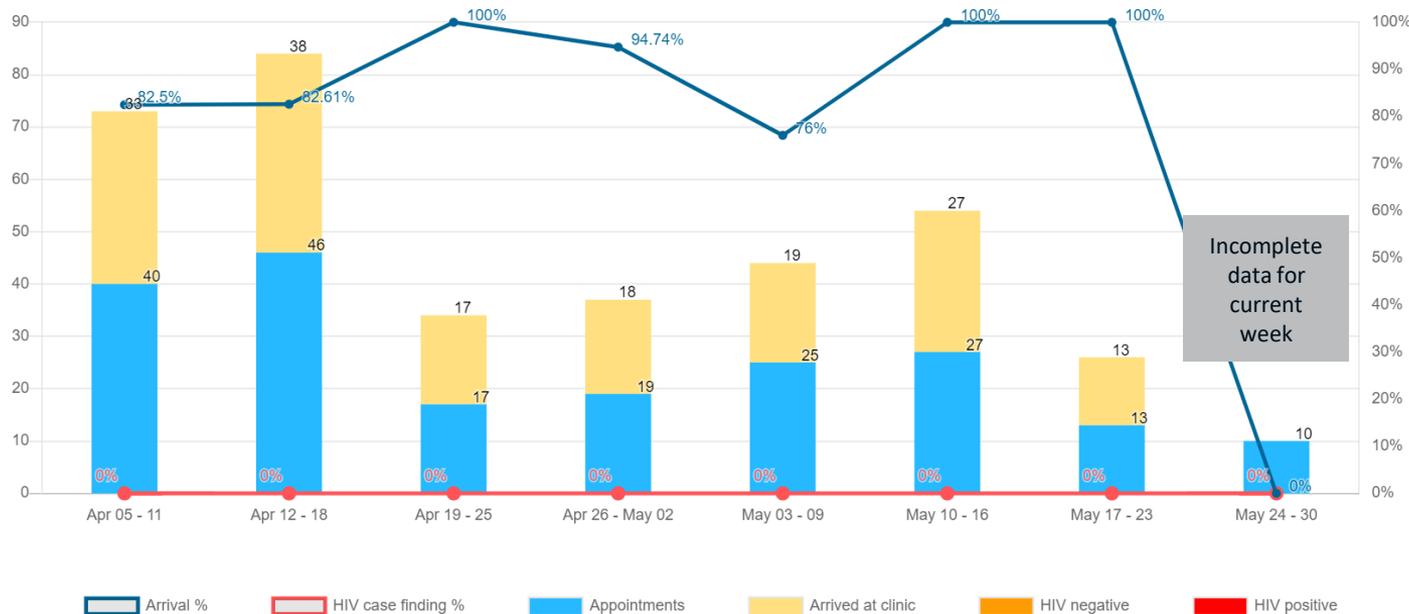


Video demonstration of how clients link from an ad to chat on Facebook



Results

Initial trends for HIV service access via True Eswatini



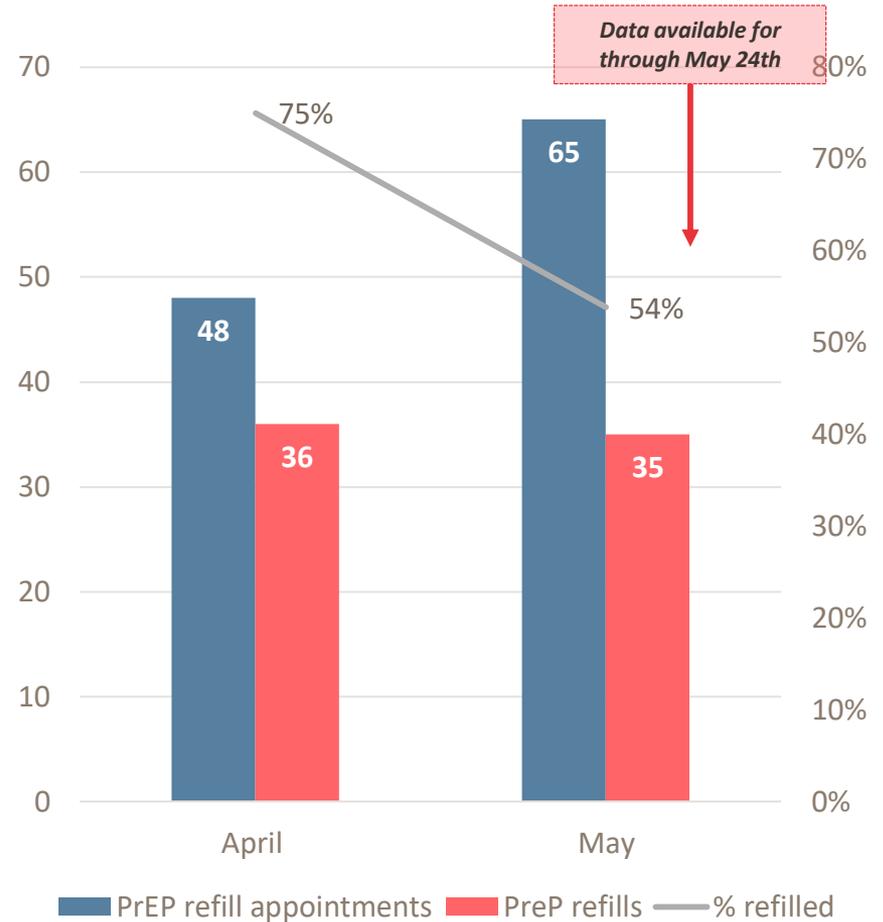
Screenshot of timeline data visualization on True Eswatini backend (26 May 2020)

Notes:

- High arrival rate, but still with low overall volume
- Still a new method of service access (not the only way to access services)
- Currently retroactively reporting HIV test results
- Provides ORWs with something to create demand around
- Initially seeing higher uptake of PrEP (and ART, and case finding)

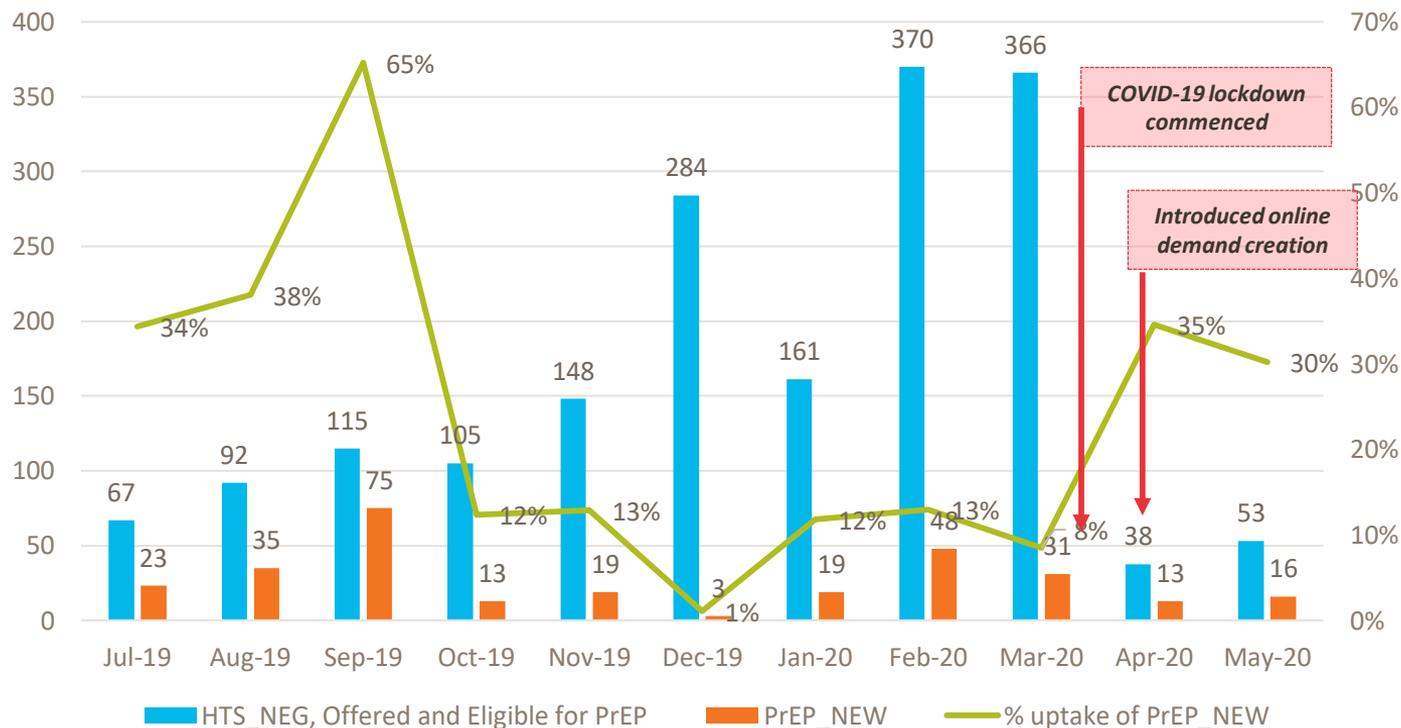
PrEP service booking and uptake among LINKAGES' clients

- April 2020 was first full month in which outreach workers followed up with clients virtually to support PrEP initiation and refills.
- Outreach workers are reminded of confidentiality when conducting follow ups and making calls. Any notes/data captured in hard copy is kept in locked bags.



LINKAGES clients booking and access to PrEP

Overall program PrEP trends over time



Uptake of PrEP among clients who are HIV negative and offered PrEP

Notes:

- Virtual PrEP mobilization through True Eswatini and ORA allows for improved targeting of those most at risk accessing services at KP community centers
- Use True Eswatini site through Facebook, Instagram, and through WhatsApp message groups



Next Steps

Expanding case management on True Eswatini

- Book all clinic visits on True Eswatini to:
 - Avoid double booking
 - Manage/limit client flow
 - Reduce wait time
 - Easily adjust clinic hours based on demand
- Use True Eswatini to roll out of decentralized distribution of PrEP (for KPs only) for:
 - Tracking clients booked at various distribution sites
 - Reporting uptake and results of their visit



Next Steps

- Expand PrEP refill sites from the two current ones to community sites and use virtual demand creation and online booking system
- Currently reviewing performance of online demand creation and True Eswatini booking platforms and will strengthen demand creation for PrEP refills and other services





Thank you!



PrEP Telehealth and Xpress Services

Tanat Chinbunchorn, BMedSci, MD
Technical Support Manager/Research Physician

Overview

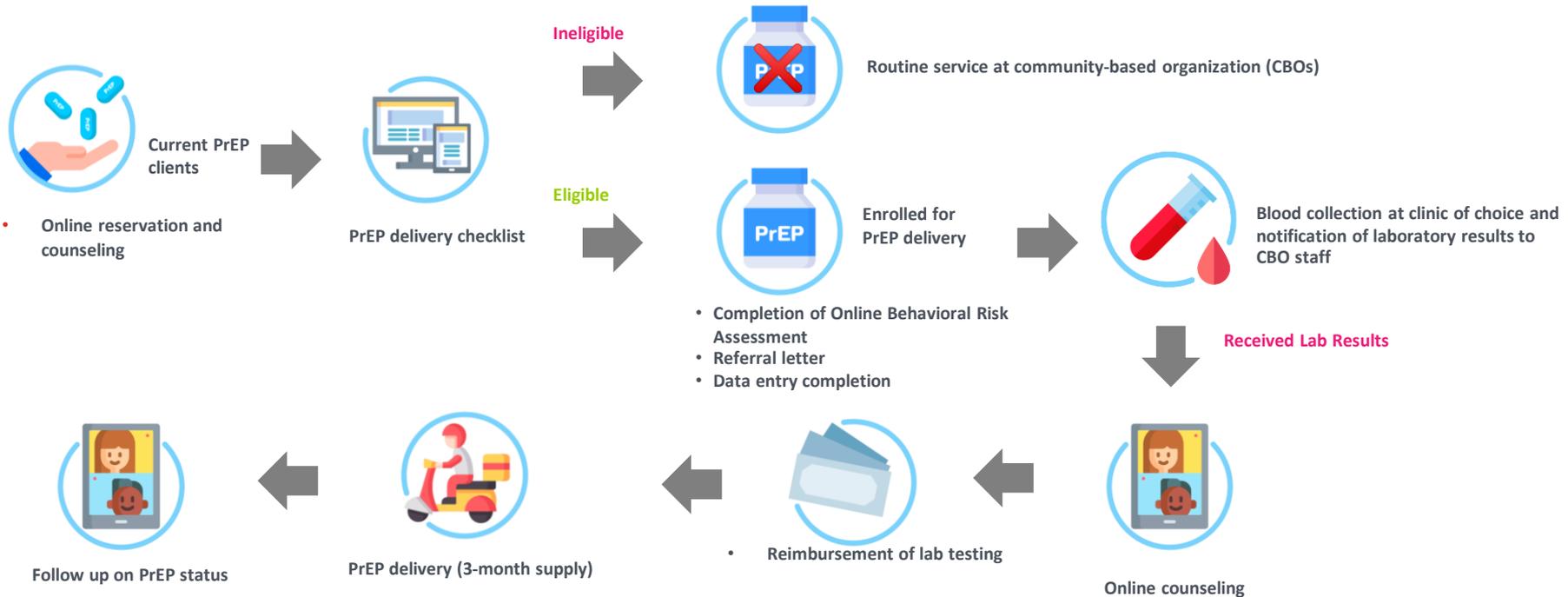
- Sexual Xpress Services
- PrEP Telehealth
- Effective use of PrEP
- Xpress Services
- Conclusion

Sexual Xpress Services

- Risk assessment using **online survey link**
- Counseling through **video/telephone call**
- Clinic time and physical contact limited, with the exception of blood collection
- In-clinic **self-sampling for STIs**
- Test results provided by **LINE, email, SMS, telephone call**



Telehealth Flow: Current Pre-Exposure Prophylaxis (PrEP) Users



Xpress Services



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LINKAGES
Across the Continuum of HIV
Services for Key Populations



PREVENTION
EVER INNOVATIONS MEET IMPLEMENTATION

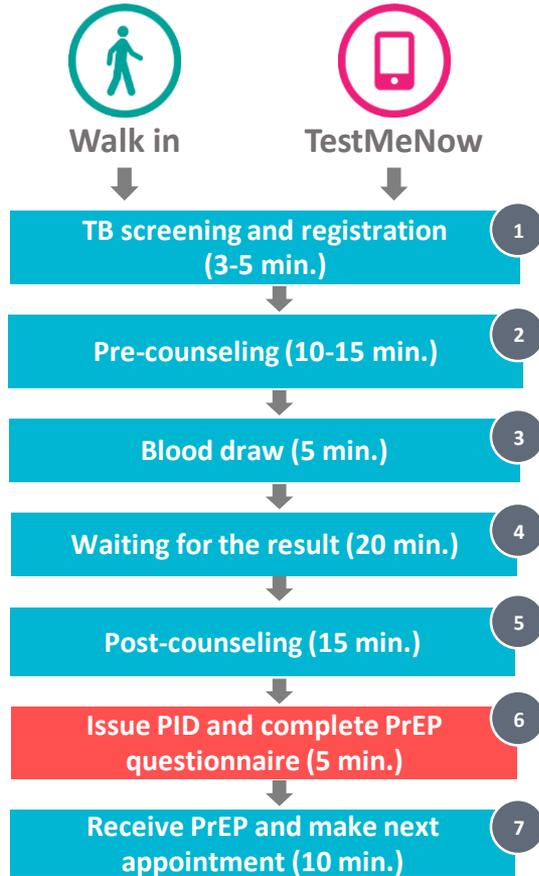


fhi360
FOR PEOPLE AND PLANETS

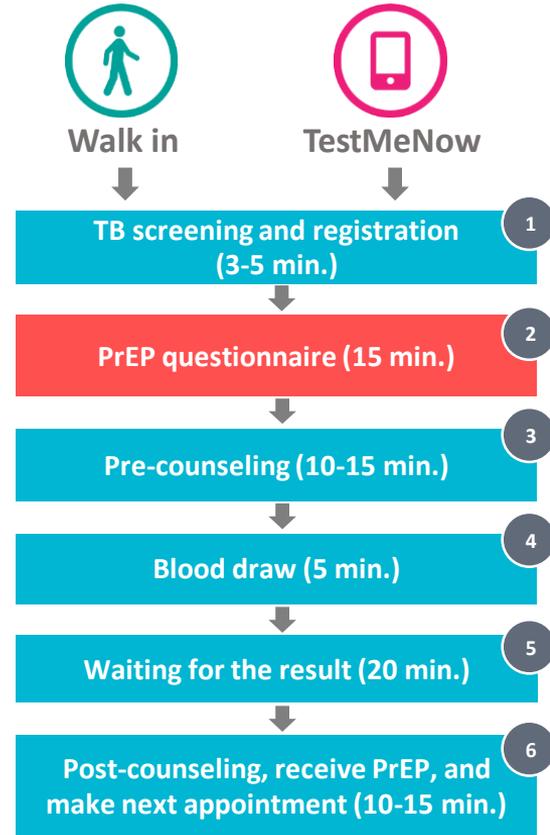
Objectives of Xpress

- To reduce service duration and consequentially increase number of clients
- To offer more time for those who truly need more attention during their visits
- To effectively collect data and reduce time spent on completing all forms at the sites
- Eligibility criteria

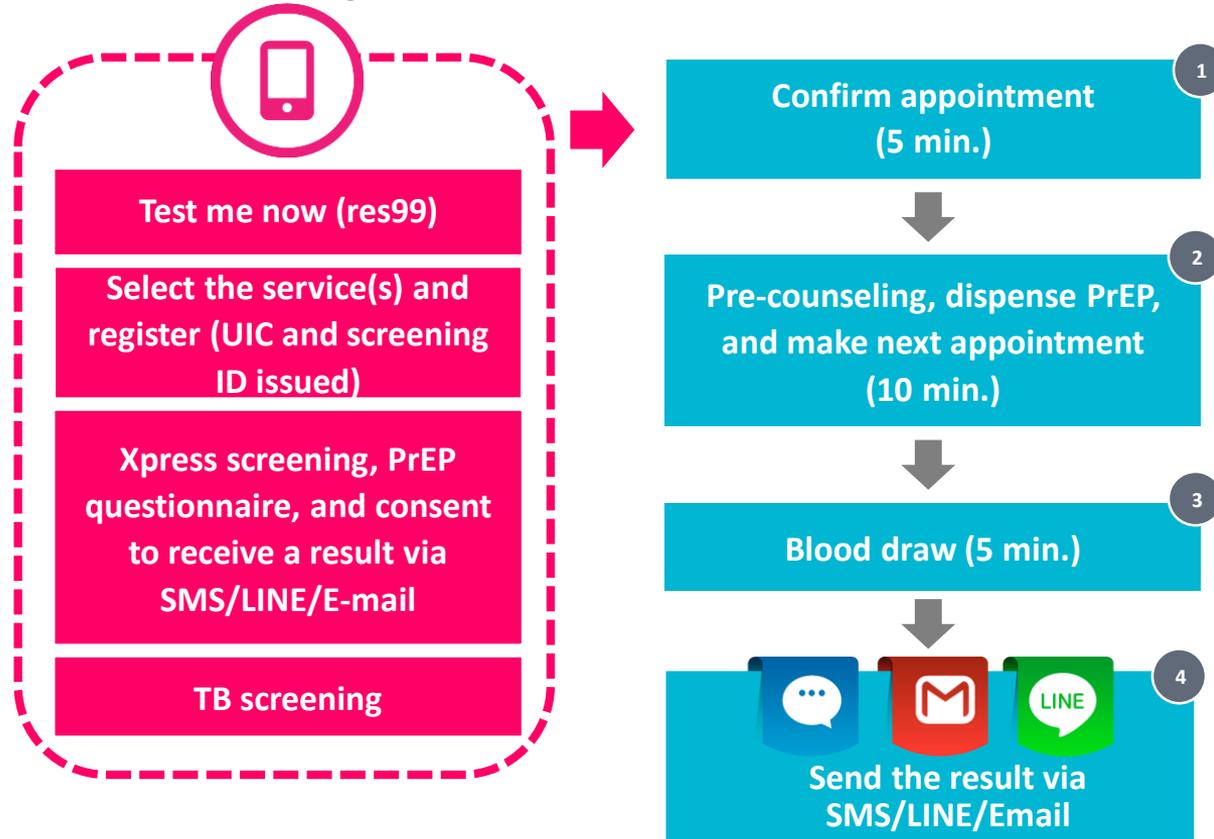
CURRENT FLOW (New Cases) >1 Hr.



CURRENT FLOW (Follow-Up) >1 Hr.

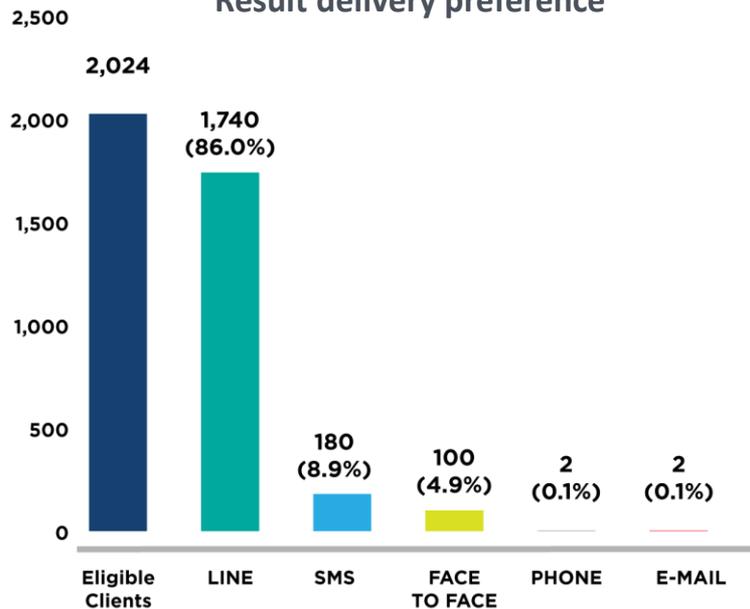


Xpress Flow: Full Xpress Service **20 Minutes**

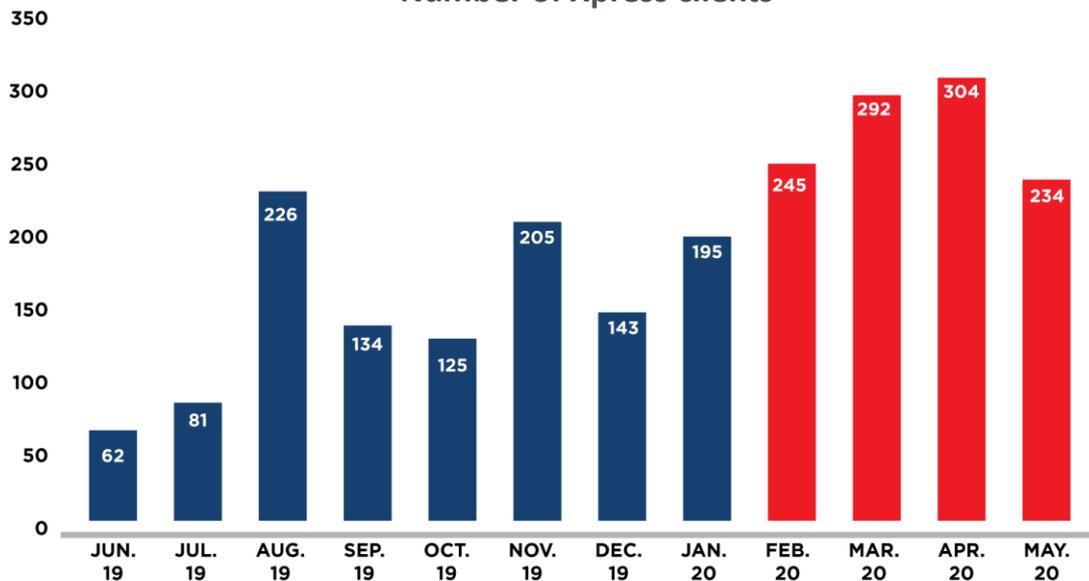


Results: Xpress Services at Community-Based Organizations (June 2019–April 2020)

Result delivery preference



Number of Xpress clients



The 'New Normal' in the Asia-Pacific

More differentiated service delivery models! Less paternalistic and hierarchical medical system → task sharing from doctors to nurses, lay providers, and “the people”

- Xpress Service and Telehealth
 - Self-sampling: in clinic/at home
 - Self-testing
 - Home/pharmacy-based ART and PrEP refill
- ART multi-month scripting
- PrEP effective use
- Key population/community-led approach for emerging health conditions

How did we do it?

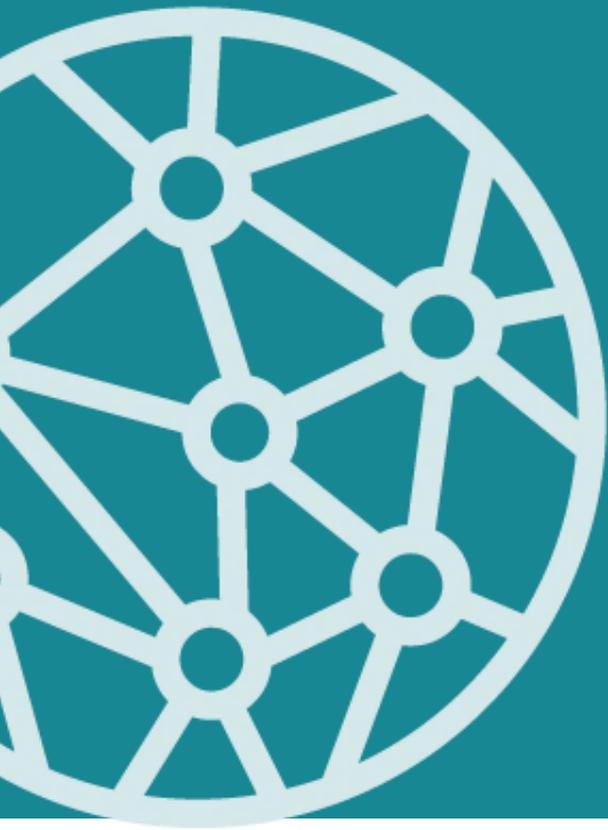
- Key primary step: Are the providers motivated? What do they feel about introducing new services?
- Engaged all relevant stakeholders from the beginning
- Agreed on service flows suitable to each clinic's settings
- Developed standard operating procedures (SOPs)
- Set a date to dry run real service (vital step)
- Ready to go!

PREVENTION

The logo for 'Prevention' features the word in a bold, teal, sans-serif font. A large, red, downward-pointing 'V' shape is superimposed over the 'V' in 'PREVENTION'. To the right of the word, there is a circular icon containing a brown silhouette of a world map. Below the main text, the tagline 'WHERE INNOVATIONS MEET IMPLEMENTATION' is written in a smaller, black, sans-serif font.

WHERE INNOVATIONS MEET IMPLEMENTATION

THANK YOU



Q&A



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OPTIMIZING PREVENTION TECHNOLOGY INTRODUCTION ON SCHEDULE

OPENING

PrEP IN THE TIME OF COVID-19: LEVERAGING VIRTUAL PLATFORMS FOR TELEHEALTH AND HOME DELIVERY SYSTEMS TO ENSURE CONTINUITY OF CARE

VIETNAM PrEP PLUS: ONLINE CONSULTATION & COURIER SERVICE

3DREAMS GOES DIGITAL: ADAPTING PrEP DELIVERY FOR ADOLESCENT GIRLS AND YOUNG WOMEN DURING COVID-19 IN KENYA

GOING VIRTUAL WITH PrEP SERVICE DELIVERY

ONLINE PrEP REFILLS AND VIRTUAL CASE MANAGEMENT IN ESWATINI

PrEP TELEHEALTH AND XPRESS SERVICES

WHAT'S NEXT WITH THE LEARNING NETWORK



Upcoming Sessions: Register Today!

May
28

June
25

July
23

Up Next...

**Going Virtual
for Provider
PrEP Training**

Coming Soon...

**Avoiding the
Stigma 'Pitfalls'
during PrEP
Rollout**

Visit <https://www.prepwatch.org/virtual-learning-network> for up-to-date information.



Visit PrEPWatch for additional resources

- Webinars are **recorded** and will be accessible on PrEPWatch within a week post-presentation date
- Additional, complementary **resources** will also be shared on PrEPWatch—including related research articles and tools
- Registration for **upcoming webinars** is also located on PrEPWatch



Virtual Learning Network

The PrEP Learning Network, hosted by OPTIONS, EpiC and RISE, provides national and sub-national ministries, implementing partners, community-based organizations (CBOs), and others working with PrEP around the world with the tools and resources, best practices, and opportunities to learn from others to help to advance PrEP scale-up.

Its monthly webinar series features presentations from experts in specific content areas, lessons learned and insights shared from implementing partners and government ministries, and new tools or research on specific topics related to PrEP scale-up, ranging from demand creation to continuation.

The following pages include links to register for upcoming PrEP Learning Network webinars, watch previously recorded webinars and access complementary resources, research and tools on webinar topics.

Upcoming Webinars

• PrEP Delivery in the Context of COVID-19

Thursday, April 23, 9:00am EDT | 15:00 CAT | 16:00 EAT

In this webinar, an overview of PEPFAR's PrEP guidance in the context of COVID-19 will be provided, including key considerations for program implementation. PrEP implementers from several African countries will discuss how they have adapted PrEP service delivery to accommodate social distancing, lockdowns, and ensure the safety of health care workers, clients and the community. Experiences, innovations, and challenges will be shared. We encourage all who are currently implementing PrEP to attend and take the opportunity to ask questions and share experiences on best approaches during this challenging time.

[Register here.](#)

• PrEP Learning Network: Going Online for Service Delivery

Thursday, May 28, 2020, 9:00am EDT | 15:00 CAT | 16:00 EAT

[Register here.](#)

Previous Webinars

• Addressing Intimate Partner Violence in PrEP Services

Thursday, March 26

www.prepwatch.org/virtual-learning-network/

Exit Poll:

What are the main barriers to integrating IPV identification and response into PrEP services?





Thank You!



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